

October 13, 2009

INFORMATION BULLETIN 2009-06

Subject: Client Satisfaction Survey

Banister Research, on behalf of the Alberta Department of Energy (DoE), will be conducting a telephone survey with some DoE Oil clients. The survey will be conducted the first week of November 2009.

The survey will take between five (5) and seven (7) minutes, and is important in obtaining feedback on your level of satisfaction with the Oil Operations branches (Calgary and Edmonton). We would appreciate you taking the time to answer the survey questions if contacted.

For further information please contact:

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